## MONTHLY POLL

September 2023<br>Job Greators Network Foundation Small Business Monthly Poll<br>Conducted By: John McLaughlin Scott Rasmussen



## Methodology

This national survey of 400 small business employers was conducted between September 7-28, 2023. This presentation includes JCNF's SBIQ (Small Business Intelligence Quotient). The Small Business IQ Monthly Poll tracks its SBIQ, identifies key trends, and offers valuable insights into policies impacting small business employers.

All interviews were conducted online with randomly distributed invitations. The geographic and demographic profiles were structured to represent the population of small business employers in the United States. The sample of 400 small business employers has an accuracy of $+/-4.9 \%$ at a $95 \%$ confidence interval. The numbers in this presentation have been rounded and may not equal $100 \%$.

The JCNF SBIQ is calculated on a scale from 0 to 100 , with 100 being best possible conditions and 0 being worst possible conditions.
Small Business A score of 50 is neutral, anything above 50 is positive and anything below is negative. The JCNF SBIQ is based on 7-questions:
Intelligence
Quotient


## Current Conditions: Employer's Business, U.S. Economy, and Climate for Small Businesses

Future Expectations: Employer's Business Next 3-Months, Employer's Hiring Next 3-Months, Direction of U.S. Economy, and Direction of Climate for Small Business

May ' 21 June ' 21 July ' 21 Aug. ' 21 Sep. ' 21 Oct. ' 21 Nov. ' 21 Dec. ' 21 Jan. ' 22 Feb. ' 22 Mar. ' 22 Apr. ' 22 May ' 22 June ' 22 July ' 22 Aug.' 22 Sep. ' 22 Oct. ' 22 Nov. ' 22 Dec. ' 22 Jan. ' 23 Feb. ' 23 Mar. ' 23 Apr.' 23 May ' 23 June ' 23 July ' 23 Aug.' 23 Sep. ' 23

—Current Conditions —Future Expectations

## Divergence Between Perception of Own Business \& National Economic Conditions



## Small Business Employer Profile

 Who are the $\mathbf{4 0 0}$ respondents?

## Small Business Employer Profile

Brick \& Mortar Store

$\square$ Yes $\quad$ No

E-Commerce Business


■ More Than Half $\quad$ Half $\quad$ Less Than Half

## Small Business Employer Industry



## Current Financial Condition



Financial Condition Over Last Year

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better | 36\% | 36\% | 41\% | 40\% | 36\% | 44\% | 50\% | 46\% | 46\% | 47\% | 42\% | 40\% | 35\% | 46\% | 37\% | 44\% | 49\% | 42\% | 41\% | 44\% | 42\% | 50\% | 41\% | 45\% | 39\% | -6 |
| Same | 29\% | 37\% | 34\% | 31\% | 37\% | 31\% | 26\% | 34\% | 34\% | 31\% | 35\% | 33\% | 36\% | 30\% | 40\% | 27\% | 31\% | 39\% | 35\% | 36\% | 32\% | 33\% | 36\% | 28\% | 36\% | +8 |
| Worse | 35\% | 27\% | 25\% | 30\% | 27\% | 25\% | 24\% | 20\% | 20\% | 23\% | 23\% | 27\% | 27\% | 24\% | 23\% | 29\% | 20\% | 20\% | 24\% | 20\% | 27\% | 18\% | 24\% | 26\% | 25\% | -1 |
| Net | +1 | +9 | +16 | +10 | +9 | +19 | +26 | +26 | +26 | +24 | +19 | +13 | +8 | +22 | +14 | +15 | +29 | +22 | +17 | +24 | +15 | +32 | +17 | +19 | +13 | -6 |



|  | Better | Same | Worse | Net |
| ---: | :---: | :---: | :---: | :---: |
| Total | 39 | 36 | 25 | $\mathbf{1 3}$ |
| East | 34 | 49 | 17 | $\mathbf{1 7}$ |
| Midwest | 35 | 49 | 16 | $\mathbf{1 9}$ |
| South | 40 | 34 | 26 | $\mathbf{1 3}$ |
| West | 43 | 19 | 38 | $\mathbf{6}$ |
| 2-9 Employees | 33 | 39 | 28 | $\mathbf{5}$ |
| 10-19 Employees | 52 | 38 | 10 | $\mathbf{4 2}$ |
| 20-More Employees | 65 | 15 | 20 | $\mathbf{4 5}$ |
| \$100K/Less Revenue | 36 | 47 | 17 | $\mathbf{2 0}$ |
| \$100K-\$250K Revenue | 29 | 42 | 29 | $\mathbf{0}$ |
| \$250K-\$500K Revenue | 50 | 20 | 30 | $\mathbf{2 0}$ |
| \$500K-\$1 Million Revenue | 48 | 34 | 19 | $\mathbf{2 9}$ |
| \$1 Million/More Revenue | 31 | 39 | 31 | $\mathbf{0}$ |
| Female-Owned | 54 | 36 | 10 | $\mathbf{4 5}$ |
| Minority-Owned | 65 | 16 | 19 | $\mathbf{4 6}$ |

—Better —Same —Worse

Financial Condition Next 3-Months

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better | 51\% | 55\% | 59\% | 50\% | 55\% | 60\% | 60\% | 60\% | 52\% | 55\% | 57\% | 55\% | 54\% | 58\% | 45\% | 51\% | 53\% | 56\% | 59\% | 58\% | 56\% | 55\% | 57\% | 51\% | 56\% | +5 |
| Same | 41\% | 36\% | 32\% | 37\% | 38\% | 33\% | 31\% | 32\% | 37\% | 31\% | 35\% | 33\% | 36\% | 31\% | 38\% | 34\% | 39\% | 36\% | 32\% | 34\% | 32\% | 38\% | 38\% | 37\% | 37\% | 0 |
| Worse | 8\% | 10\% | 9\% | 13\% | 7\% | 8\% | 10\% | 9\% | 11\% | 13\% | 9\% | 12\% | 10\% | 12\% | 17\% | 16\% | 7\% | 8\% | 9\% | 9\% | 12\% | 7\% | 6\% | 13\% | 7\% | -6 |
| Net | +43 | +45 | +50 | +37 | +48 | +52 | +50 | +51 | +41 | +42 | +48 | +43 | +44 | +46 | +28 | +35 | +46 | +48 | +50 | +49 | +44 | +48 | +51 | +38 | +49 | +11 |


—Better —Same —Worse

|  | Better | Same | Worse | Net |
| ---: | :---: | :---: | :---: | :---: |
| Total | 56 | 37 | 7 | $\mathbf{4 9}$ |
| East | 45 | 47 | 8 | $\mathbf{3 7}$ |
| Midwest | 60 | 35 | 5 | $\mathbf{5 5}$ |
| South | 56 | 41 | 3 | $\mathbf{5 3}$ |
| West | 62 | 26 | 13 | $\mathbf{4 9}$ |
| 2-9 Employees | 54 | 39 | 7 | $\mathbf{4 7}$ |
| 10-19 Employees | 60 | 28 | 12 | $\mathbf{4 9}$ |
| 20-More Employees | 66 | 30 | 5 | $\mathbf{6 1}$ |
| \$100K/Less Revenue | 58 | 37 | 5 | $\mathbf{5 3}$ |
| \$100K-\$250K Revenue | 55 | 36 | 9 | $\mathbf{4 6}$ |
| \$250K-\$500K Revenue | 50 | 49 | 1 | $\mathbf{5 0}$ |
| \$500k-\$1 Million Revenue | 72 | 25 | 4 | $\mathbf{6 8}$ |
| \$1 Million/More Revenue | 46 | 38 | 16 | $\mathbf{3 1}$ |
| Female-Owned | 65 | 29 | 6 | $\mathbf{5 9}$ |
| Minority-Owned | 78 | 19 | 4 | $\mathbf{7 4}$ |

## Profitability Next 12-Months

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Earn Profit | 66\% | 68\% | 74\% | 68\% | 66\% | 70\% | 76\% | 71\% | 68\% | 69\% | 71\% | 64\% | 66\% | 74\% | 66\% | 62\% | 76\% | 67\% | 69\% | 67\% | 72\% | 73\% | 68\% | 71\% | 71\% | 0 |
| Break Even | 28\% | 27\% | 20\% | 23\% | 27\% | 26\% | 21\% | 25\% | 35\% | 25\% | 26\% | 28\% | 25\% | 23\% | 25\% | 28\% | 18\% | 29\% | 25\% | 27\% | 21\% | 22\% | 27\% | 25\% | 24\% | -1 |
| Lose Money | 5\% | 5\% | 6\% | 9\% | 7\% | 4\% | 3\% | 4\% | 7\% | 6\% | 3\% | 9\% | 9\% | 3\% | 8\% | 9\% | 6\% | 4\% | 6\% | 7\% | 7\% | 4\% | 4\% | 4\% | 5\% | +1 |
| Net | +61 | +63 | +68 | +59 | +59 | +66 | +73 | +67 | +61 | +63 | +69 | +55 | +57 | +71 | +58 | +53 | +70 | +63 | +63 | +60 | +65 | +69 | +64 | +67 | +66 | -1 |



|  | Profit | Same | Lose | Net |
| ---: | :---: | :---: | :---: | :---: |
| Total | 71 | 24 | 5 | 66 |
| East | 70 | 29 | 2 | 69 |
| Midwest | 80 | 15 | 6 | 74 |
| South | 68 | 26 | 6 | 63 |
| West | 68 | 24 | 8 | 61 |
| 2-9 Employees | 72 | 22 | 6 | 66 |
| 10-19 Employees | 76 | 21 | 3 | 73 |
| 20-More Employees | 58 | 39 | 3 | 55 |
| \$100K/Less Revenue | 67 | 24 | 9 | 58 |
| \$100K-\$250K Revenue | 77 | 19 | 4 | 74 |
| \$250K-\$500K Revenue | 84 | 13 | 4 | $\mathbf{8 0}$ |
| \$500K-\$1 Million Revenue | 69 | 26 | 6 | 63 |
| \$1 Million/More Revenue | 59 | 37 | 4 | 54 |
| Female-Owned | 79 | 19 | 2 | 77 |
| Minority-Owned | 69 | 28 | 3 | 66 |

—Earn Profit —Break Even —Lose Money

# Employment Next 3-Months 

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Increase | 25\% | 28\% | 31\% | 31\% | 32\% | 30\% | 28\% | 34\% | 30\% | 30\% | 30\% | 30\% | 30\% | 31\% | 26\% | 27\% | 36\% | 31\% | 32\% | 30\% | 29\% | 32\% | 29\% | 26\% | 31\% | +5 |
| Same | 70\% | 66\% | 66\% | 63\% | 65\% | 66\% | 67\% | 63\% | 65\% | 64\% | 66\% | 64\% | 63\% | 65\% | 67\% | 65\% | 60\% | 66\% | 61\% | 67\% | 68\% | 64\% | 68\% | 68\% | 65\% | -3 |
| Decrease | 5\% | 5\% | 3\% | 7\% | 3\% | 4\% | 5\% | 3\% | 4\% | 6\% | 5\% | 6\% | 7\% | 4\% | 8\% | 8\% | 4\% | 3\% | 7\% | 3\% | 3\% | 4\% | 4\% | 6\% | 4\% | -2 |
| Net | +20 | +23 | +28 | +24 | +29 | +26 | +23 | +21 | +26 | +24 | +25 | +24 | +23 | +27 | +18 | +19 | +32 | +28 | +25 | +27 | +26 | +28 | +25 | +20 | +26 | +6 |



## Employee Wages/Hours Next 3-Months

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Increase | 29\% | 34\% | 36\% | 34\% | 35\% | 37\% | 34\% | 38\% | 34\% | 31\% | 36\% | 31\% | 36\% | 34\% | 35\% | 34\% | 37\% | 37\% | 36\% | 32\% | 35\% | 37\% | 33\% | 36\% | 35\% | -1 |
| Same | 67\% | 61\% | 60\% | 61\% | 62\% | 60\% | 61\% | 57\% | 63\% | 65\% | 61\% | 64\% | 59\% | 62\% | 58\% | 58\% | 57\% | 60\% | 59\% | 64\% | 62\% | 59\% | 63\% | 58\% | 62\% | +4 |
| Decrease | 4\% | 5\% | 5\% | 5\% | 3\% | 3\% | 6\% | 5\% | 3\% | 5\% | 3\% | 6\% | 5\% | 4\% | 7\% | 7\% | 6\% | 4\% | 5\% | 4\% | 3\% | 4\% | 4\% | 5\% | 3\% | -2 |
| Net | +25 | +29 | +31 | +29 | +32 | +34 | +28 | +33 | +31 | +26 | +33 | +25 | +31 | +30 | +28 | +27 | +31 | +33 | +31 | +28 | +32 | +33 | +29 | +31 | +32 | +1 |

80\%


50\%

40\%


20\%
$10 \%$

May June July Aug Sept Oct Nov Dec Jan Feb Mar Apr May June July Aug Sep Oct Nov Dec Jan Feb Mar Apr May June July Aug Sep 20212021202120212021202120212021202220222022202220222022202220222022202220222022202320232023202320232023202320232023

|  | Incr. | Same | Decr. | Net |
| ---: | :---: | :---: | :---: | :---: |
| Total | 35 | 62 | 3 | 32 |
| East | 31 | 69 | 0 | 31 |
| Midwest | 33 | 66 | 1 | 31 |
| South | 34 | 62 | 4 | 29 |
| West | 43 | 52 | 5 | 38 |
| 2-9 Employees | 32 | 66 | 2 | 30 |
| 10-19 Employees | 56 | 37 | 7 | 49 |
| 20-More Employees | 40 | 57 | 4 | 36 |
| \$100K/Less Revenue | 25 | 72 | 3 | $\mathbf{2 2}$ |
| \$100K-\$250K Revenue | 25 | 68 | 7 | 19 |
| \$250K-\$500K Revenue | 34 | 66 | 0 | 34 |
| \$500K-\$1 Million Revenue | 56 | 41 | 3 | 53 |
| \$1 Million/More Revenue | 35 | 63 | 2 | 33 |
| Female-Owned | 48 | 48 | 4 | 44 |
| Minority-Owned | 58 | 36 | 6 | 52 |

## Condition of U.S. Economy

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Excellent/Good | 32\% | 30\% | 33\% | 35\% | 31\% | 29\% | 36\% | 27\% | 26\% | 27\% | 26\% | 30\% | 26\% | 22\% | 28\% | 33\% | 30\% | 32\% | 30\% | 26\% | 32\% | 33\% | 29\% | 25\% | 27\% | +2 |
| Only Fair/Poor | 68\% | 70\% | 67\% | 65\% | 69\% | 71\% | 65\% | 73\% | 74\% | 73\% | 74\% | 71\% | 74\% | 79\% | 72\% | 67\% | 70\% | 68\% | 70\% | 75\% | 68\% | 67\% | 72\% | 75\% | 73\% | -2 |
| Net | -36 | -40 | -34 | -30 | -38 | -42 | -29 | -47 | -48 | -46 | -48 | -41 | -48 | -57 | -44 | -34 | -40 | -36 | -40 | -49 | -36 | -34 | -43 | -50 | -45 | -5 |



0\%
May June July Aug Sept Oct Nov Dec Jan Feb Mar Apr May June July Aug Sep Oct Nov Dec Jan Feb Mar Apr May June July Aug Sep 20212021202120212021202120212021202220222022202220222022202220222022202220222022202320232023202320232023202320232023
—Excellent -Good -Only Fair —Poor

|  | Excel/ <br> Good | Fair/ <br> Poor | Net |
| ---: | :---: | :---: | :---: |
| Total | 27 | 73 | $\mathbf{- 4 5}$ |
| East | 41 | 59 | $\mathbf{- 1 8}$ |
| Midwest | 18 | 82 | $\mathbf{- 6 4}$ |
| South | 28 | 72 | $\mathbf{- 4 5}$ |
| West | 24 | 76 | $\mathbf{- 5 1}$ |
| 2-9 Employees | 25 | 75 | $\mathbf{- 5 0}$ |
| 10-19 Employees | 34 | 66 | $\mathbf{- 3 2}$ |
| 20-More Employees | 39 | 61 | $\mathbf{- 2 2}$ |
| \$100K/Less Revenue | 35 | 65 | $\mathbf{- 3 0}$ |
| \$100K-\$250K Revenue | 14 | 86 | $\mathbf{- 7 2}$ |
| \$250K-\$500K Revenue | 23 | 77 | $\mathbf{- 5 3}$ |
| \$500K-\$1 Million Revenue | 23 | 77 | $\mathbf{- 5 5}$ |
| \$1 Million/More Revenue | 42 | 58 | $\mathbf{- 1 7}$ |
| Female-Owned | 23 | 77 | $\mathbf{- 5 4}$ |
| Minority-Owned | 40 | 60 | $\mathbf{- 2 0}$ |

# Direction of U.S. Economy 

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better | 35\% | 28\% | 30\% | 32\% | 27\% | 25\% | 25\% | 28\% | 24\% | 20\% | 16\% | 24\% | 25\% | 17\% | 26\% | 26\% | 26\% | 28\% | 24\% | 24\% | 25\% | 22\% | 22\% | 22\% | 23\% | +1 |
| Same | 24\% | 22\% | 23\% | 22\% | 24\% | 21\% | 21\% | 16\% | 19\% | 17\% | 21\% | 20\% | 16\% | 17\% | 19\% | 22\% | 21\% | 22\% | 20\% | 19\% | 19\% | 26\% | 27\% | 19\% | 28\% | +9 |
| Worse | 41\% | 49\% | 47\% | 47\% | 50\% | 54\% | 54\% | 56\% | 56\% | 64\% | 61\% | 57\% | 59\% | 66\% | 55\% | 52\% | 53\% | 51\% | 56\% | 58\% | 57\% | 53\% | 51\% | 59\% | 49\% | -10 |
| Net | -6 | -21 | -17 | -15 | -23 | -29 | -29 | -28 | -32 | -44 | -45 | -33 | -34 | -49 | -29 | -26 | -27 | -23 | -32 | -34 | -32 | -31 | -29 | -37 | -25 | +12 |



|  | Better | Same | Worse | Net |
| ---: | :---: | :---: | :---: | :---: |
| Total | 23 | 28 | 49 | $\mathbf{- 2 5}$ |
| East | 29 | 26 | 46 | $\mathbf{- 1 8}$ |
| Midwest | 14 | 39 | 47 | $\mathbf{- 3 3}$ |
| South | 25 | 25 | 50 | $\mathbf{- 2 5}$ |
| West | 24 | 25 | 50 | $\mathbf{- 2 6}$ |
| 2-9 Employees | 20 | 28 | 53 | $\mathbf{- 3 3}$ |
| 10-19 Employees | 35 | 25 | 40 | $\mathbf{- 5}$ |
| 20-More Employees | 36 | 36 | 28 | $\mathbf{9}$ |
| \$100K/Less Revenue | 22 | 19 | 59 | $\mathbf{- 3 7}$ |
| \$100K-\$250K Revenue | 12 | 40 | 48 | $\mathbf{- 3 5}$ |
| \$250K-\$500K Revenue | 15 | 36 | 48 | $\mathbf{- 3 3}$ |
| \$500K-\$1 Million Revenue | 36 | 22 | 42 | $\mathbf{- 7}$ |
| \$1 Million/More Revenue | 31 | 22 | 47 | $\mathbf{- 1 6}$ |
| Female-Owned | 34 | 18 | 48 | $\mathbf{- 1 4}$ |
| Minority-Owned | 49 | 24 | 27 | $\mathbf{2 2}$ |

## Climate for Small Businesses

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Excellent/Good | 40\% | 36\% | 39\% | 40\% | 41\% | 41\% | 47\% | 42\% | 37\% | 37\% | 35\% | 37\% | 39\% | 37\% | 41\% | 38\% | 39\% | 40\% | 40\% | 37\% | 39\% | 44\% | 39\% | 42\% | 40\% | -2 |
| Only Fair/Poor | 60\% | 64\% | 61\% | 60\% | 59\% | 59\% | 53\% | 58\% | 63\% | 63\% | 65\% | 63\% | 61\% | 63\% | 59\% | 62\% | 62\% | 60\% | 60\% | 63\% | 61\% | 56\% | 61\% | 58\% | 60\% | +2 |
| Net | -20 | -28 | -22 | -20 | -18 | -18 | -6 | -16 | -26 | -26 | -30 | -26 | -22 | -26 | -18 | -24 | -23 | -20 | -20 | -26 | -22 | -12 | -22 | -16 | -20 | -4 |





May June July Aug Sept Oct Nov Dec Jan Feb Mar Apr May June July Aug Sep Oct Nov Dec Jan Feb Mar Apr May June July Aug Sep 20212021202120212021202120212021202220222022202220222022202220222022202220222022202320232023202320232023202320232023

|  | Excel/ <br> Good | Fair/ <br> Poor | Net |
| ---: | :---: | :---: | :---: |
| Total | 40 | 60 | $\mathbf{- 2 0}$ |
| East | 50 | 50 | $\mathbf{0}$ |
| Midwest | 32 | 68 | $\mathbf{- 3 6}$ |
| South | 41 | 60 | $\mathbf{- 1 9}$ |
| West | 37 | 63 | $\mathbf{- 2 6}$ |
| 2-9 Employees | 37 | 63 | $\mathbf{- 2 6}$ |
| 10-19 Employees | 44 | 56 | $\mathbf{- 1 2}$ |
| 20-More Employees | 54 | 46 | $\mathbf{9}$ |
| \$100K/Less Revenue | 35 | 65 | $\mathbf{- 2 9}$ |
| \$100K-\$250K Revenue | 29 | 72 | $\mathbf{- 4 3}$ |
| \$250K-\$500K Revenue | 43 | 57 | $\mathbf{- 1 5}$ |
| \$500K-\$1 Million Revenue | 53 | 47 | $\mathbf{6}$ |
| \$1 Million/More Revenue | 40 | 60 | $\mathbf{- 2 0}$ |
| Female-Owned | 43 | 57 | $\mathbf{- 1 5}$ |
| Minority-Owned | 56 | 44 | $\mathbf{1 1}$ |

—Excellent —Good —Only Fair —Poor

## Direction of Climate for Small Businesses

|  | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Net |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better | 30\% | 28\% | 32\% | 33\% | 26\% | 28\% | 34\% | 31\% | 28\% | 24\% | 20\% | 23\% | 29\% | 26\% | 30\% | 26\% | 28\% | 27\% | 24\% | 30\% | 30\% | 29\% | 24\% | 29\% | 29\% | 0 |
| Same | 32\% | 32\% | 32\% | 27\% | 32\% | 34\% | 32\% | 29\% | 29\% | 30\% | 30\% | 34\% | 25\% | 29\% | 28\% | 33\% | 33\% | 30\% | 35\% | 30\% | 33\% | 30\% | 35\% | 28\% | 35\% | +7 |
| Worse | 38\% | 40\% | 37\% | 40\% | 42\% | 37\% | 34\% | 40\% | 43\% | 46\% | 50\% | 44\% | 46\% | 45\% | 43\% | 41\% | 40\% | 43\% | 40\% | 40\% | 37\% | 41\% | 41\% | 43\% | 37\% | -6 |
| Net | -8 | -12 | -5 | -7 | -16 | -9 | 0 | -9 | -15 | -22 | -30 | -21 | -17 | -19 | -13 | -15 | -12 | -16 | -16 | -10 | -7 | -13 | -17 | -14 | -9 | +5 |



|  | Better | Same | Worse | Net |
| ---: | :---: | :---: | :---: | :---: |
| Total | 28 | 35 | 37 | $\mathbf{- 9}$ |
| East | 32 | 38 | 30 | $\mathbf{2}$ |
| Midwest | 21 | 41 | 38 | $\mathbf{- 1 6}$ |
| South | 27 | 35 | 39 | $\mathbf{- 1 2}$ |
| West | 34 | 26 | 40 | $\mathbf{- 6}$ |
| 2-9 Employees | 26 | 34 | 40 | $\mathbf{- 1 5}$ |
| 10-19 Employees | 39 | 31 | 30 | $\mathbf{8}$ |
| 20-More Employees | 39 | 43 | 19 | $\mathbf{2 0}$ |
| \$100K/Less Revenue | 25 | 37 | 38 | $\mathbf{- 1 4}$ |
| \$100K-\$250K Revenue | 24 | 43 | 34 | $\mathbf{- 1 0}$ |
| \$250K-\$500K Revenue | 26 | 32 | 42 | $\mathbf{- 1 6}$ |
| \$500K-\$1 Million Revenue | 38 | 29 | 33 | $\mathbf{5}$ |
| \$1 Million/More Revenue | 30 | 32 | 38 | $\mathbf{- 8}$ |
| Female-Owned | 37 | 30 | 33 | $\mathbf{5}$ |
| Minority-Owned | 51 | 31 | 19 | $\mathbf{3 2}$ |

## How would you grade Joe Biden's Job Performance helping small businesses

|  | Nov. | $\begin{aligned} & \text { Dec. } \\ & 2022 \end{aligned}$ | $\underset{\text { Aug }}{\text { Aup }}$ | $\begin{aligned} & \text { Sep } \\ & 2023 \end{aligned}$ | East | MidWest | South | West | $\begin{gathered} 2-9 \\ \text { Employ } \end{gathered}$ | $\begin{aligned} & \text { 10-19 } \\ & \text { Employ } \end{aligned}$ | 20/More <br> Employ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Positive | 24\% | 23\% | 20\% | 24\% | 33\% | 17\% | 18\% | 32\% | 23\% | 26\% | 31\% |  |  |  |
| A-Grade | 7\% | 9\% | 5\% | 4\% | 5\% | 3\% | 5\% | 4\% | 5\% | 3\% | 3\% |  |  |  |
| B-Grade | 18\% | 13\% | 15\% | 20\% | 28\% | 14\% | 13\% | 27\% | 18\% | 23\% | 28\% |  |  |  |
| Negative | 71\% | 75\% | 78\% | 73\% | 67\% | 81\% | 79\% | 63\% | 74\% | 72\% | 65\% |  |  |  |
| C-Grade | 18\% | 22\% | 18\% | 16\% | 29\% | 18\% | 11\% | 11\% | 16\% | 18\% | 18\% |  |  |  |
| D-Grade | 11\% | 16\% | 16\% | 18\% | 19\% | 22\% | 16\% | 17\% | 17\% | 20\% | 23\% |  |  |  |
| F-Grade | 43\% | 37\% | 43\% | 39\% | 18\% | 40\% | 53\% | 35\% | 42\% | 34\% | 24\% |  |  |  |
| GPA | 1.3 | 1.4 | 1.2 | 1.3 | 1.8 | 1.2 | 1.0 | 1.5 | 1.3 | 1.4 | 1.6 |  |  |  |
|  |  | \$100KLess Rev. |  | \$100K250K Rev. |  | \$250K\$500K Rev. |  | $\begin{aligned} & \text { \$500k- } \\ & \text { \$1 Mill Re } \end{aligned}$ |  | \$1 Mill- <br> More Rev. | Female Owned | Minority Owned | $\begin{aligned} & \text { C- } \\ & \text { Corp } \end{aligned}$ | $\begin{gathered} \text { S- } \\ \text { Corp } \end{gathered}$ |
| Positive |  | 22\% |  | 16\% |  | 11\% |  | 38\% |  | 34\% | 29\% | 42\% | 27\% | 23\% |
| A-Grade |  | 8\% |  | 6\% |  | 1\% |  | 3\% |  | 4\% | 7\% | 9\% | 7\% | 3\% |
| B-Grade |  | 14\% |  | 9\% |  | 9\% |  | 35\% |  | 30\% | 23\% | 33\% | 20\% | 20\% |
| Negative |  | 75\% |  | 82\% |  | 84\% |  | 59\% |  | 65\% | 65\% | 52\% | 69\% | 75\% |
| C-Grade |  | 16\% |  | 20\% |  | 18\% |  | 15\% |  | 11\% | 13\% | 11\% | 14\% | 18\% |
| D-Grade |  | 12\% |  | 30\% |  | 15\% |  | 16\% |  | 16\% | 14\% | 19\% | 19\% | 17\% |
| F-Grade |  | 46\% |  | 32\% |  | 51\% |  | 28\% |  | 38\% | 37\% | 22\% | 36\% | 40\% |
| GPA |  | 1.2 |  | 1.3 |  | 0.9 |  | 1.7 |  | 1.5 | 1.4 | 1.9 | 1.4 | 1.3 |

Biggest Business Concerns (1 ${ }^{\text {st }} \& 2^{\text {nd }}$ Choice Combo)

|  | $\begin{aligned} & \text { Jan } \\ & \text { ' } 22 \end{aligned}$ | $\begin{aligned} & \text { Feb } \\ & \text { '22 } \end{aligned}$ | $\begin{gathered} \text { Mar } \\ \text { '22 } \end{gathered}$ | $\begin{gathered} \text { Apr } \\ \text { '22 } \end{gathered}$ | $\begin{gathered} \text { May } \\ \text { '22 } \end{gathered}$ | $\begin{gathered} \text { June } \\ \text { '22 } \end{gathered}$ | $\begin{gathered} \text { July } \\ \text { '22 } \end{gathered}$ | $\begin{gathered} \text { Aug } \\ \text { '22 } \end{gathered}$ | $\begin{gathered} \text { Sep } \\ \text { '22 } \end{gathered}$ | $\begin{aligned} & \text { Oct } \\ & \text { ‘22 } \end{aligned}$ | $\begin{gathered} \text { Nov } \\ \text { '22 } \end{gathered}$ | $\begin{aligned} & \text { Dec } \\ & \text { ' } 22 \end{aligned}$ | $\begin{aligned} & \text { Jan } \\ & \text { '23 } \end{aligned}$ | $\begin{aligned} & \text { Feb } \\ & \text { ' } 23 \end{aligned}$ | $\begin{gathered} \text { Mar } \\ \text { '23 } \end{gathered}$ | $\begin{aligned} & \text { Apr } \\ & \text { '23 } \end{aligned}$ | $\begin{gathered} \text { May } \\ \text { '23 } \end{gathered}$ | $\begin{aligned} & \text { Jun } \\ & \text { '23 } \end{aligned}$ | $\begin{gathered} \text { July } \\ \text { '23 } \end{gathered}$ | $\begin{gathered} \text { Aug } \\ \text { '23 } \end{gathered}$ | $\begin{aligned} & \text { Sep } \\ & \text { '23 } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Higher Prices/Inflation | 40\% | 40\% | 43\% | 42\% | 41\% | 46\% | 48\% | 43\% | 48\% | 40\% | 49\% | 49\% | 41\% | 47\% | 45\% | 49\% | 53\% | 53\% | 48\% | 52\% | 48\% |
| Economy/Client Spending | 21\% | 19\% | 20\% | 23\% | 26\% | 22\% | 28\% | 27\% | 26\% | 29\% | 31\% | 31\% | 27\% | 27\% | 29\% | 31\% | 31\% | 28\% | 32\% | 27\% | 31\% |
| General Operating Costs | 21\% | 24\% | 21\% | 28\% | 14\% | 18\% | 23\% | 26\% | 20\% | 23\% | 26\% | 26\% | 19\% | 23\% | 30\% | 20\% | 25\% | 31\% | 24\% | 26\% | 25\% |
| Gas Prices | 9\% | 10\% | 25\% | 19\% | 23\% | 27\% | 26\% | 19\% | 19\% | 13\% | 15\% | 13\% | 11\% | 9\% | 11\% | 11\% | 10\% | 9\% | 5\% | 10\% | 14\% |
| Taxes | 14\% | 15\% | 13\% | 15\% | 11\% | 12\% | 16\% | 12\% | 12\% | 12\% | 15\% | 14\% | 21\% | 13\% | 17\% | 15\% | 15\% | 12\% | 17\% | 17\% | 13\% |
| Available Workers | 11\% | 14\% | 12\% | 15\% | 14\% | 13\% | 8\% | 12\% | 12\% | 13\% | 12\% | 13\% | 10\% | 15\% | 16\% | 14\% | 12\% | 8\% | 13\% | 17\% | 10\% |
| Interest Rates | 6\% | 2\% | 4\% | 5\% | 6\% | 6\% | 6\% | 6\% | 6\% | 10\% | 8\% | 10\% | 10\% | 10\% | 13\% | 9\% | 8\% | 6\% | 9\% | 11\% | 10\% |
| Supply-Chain Disruptions | 20\% | 20\% | 14\% | 16\% | 15\% | 16\% | 12\% | 18\% | 21\% | 14\% | 14\% | 11\% | 13\% | 14\% | 9\% | 12\% | 14\% | 11\% | 14\% | 8\% | 10\% |
| Political Climate | 10\% | 9\% | 12\% | 8\% | 9\% | 9\% | 11\% | 8\% | 7\% | 12\% | 4\% | 8\% | 11\% | 6\% | 8\% | 10\% | 10\% | 13\% | 11\% | 4\% | 9\% |
| Loan Accessibility | 3\% | 4\% | 4\% | 4\% | 6\% | 4\% | 4\% | 3\% | 3\% | 3\% | 4\% | 2\% | 3\% | 3\% | 3\% | 4\% | 1\% | 3\% | 4\% | 5\% | 7\% |
| Government Regulations | 14\% | 10\% | 10\% | 8\% | 10\% | 4\% | 8\% | 5\% | 7\% | 9\% | 4\% | 7\% | 11\% | 8\% | 6\% | 6\% | 7\% | 9\% | 9\% | 6\% | 6\% |
| Healthcare Costs | 5\% | 7\% | 7\% | 4\% | 8\% | 7\% | 3\% | 5\% | 7\% | 6\% | 6\% | 6\% | 7\% | 7\% | 6\% | 4\% | 7\% | 3\% | 5\% | 8\% | 5\% |
| Compensation/Insurance | 2\% | 6\% | 3\% | 4\% | 6\% | 4\% | 3\% | 2\% | 2\% | 4\% | 4\% | 5\% | 3\% | 4\% | 3\% | 3\% | 4\% | 5\% | 2\% | 3\% | 4\% |
| Covid Restrictions/Sales | 21\% | 16\% | 9\% | 7\% | 5\% | 6\% | 4\% | 10\% | 5\% | 5\% | 3\% | 5\% | 5\% | 6\% | 2\% | 3\% | 2\% | 1\% | 4\% | 2\% | 4\% |
| Expansion Costs | 4\% | 4\% | 4\% | 4\% | 6\% | 6\% | 3\% | 6\% | 6\% | 5\% | 7\% | 2\% | 7\% | 8\% | 4\% | 8\% | 2\% | 6\% | 4\% | 4\% | 3\% |

## Biden Administration Highlights Inflation Reduction: Have Costs of Doing Business Gone Down?

|  | Sep <br> Total | East | Mid- <br> West | South | West | $2-9$ <br> Employ | $10-19$ <br> Employ | 20/More <br> Employ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | $14 \%$ | $19 \%$ | $6 \%$ | $12 \%$ | $21 \%$ | $14 \%$ | $15 \%$ | $19 \%$ |
| No | $78 \%$ | $72 \%$ | $85 \%$ | $79 \%$ | 755 | $78 \%$ | $81 \%$ | $72 \%$ |
| Unsure | $\mathbf{8 \%}$ | $\mathbf{9 \%}$ | $\mathbf{9 \%}$ | $\mathbf{1 0 \%}$ | $\mathbf{4 \%}$ | $\mathbf{8 \%}$ | $\mathbf{4 \%}$ | $\mathbf{1 0 \%}$ |


|  | \$100KLess Rev. | \$100K\$250K Rev. | \$250K\$500K Rev. | \$500K- <br> \$1 Mill Rev. | \$1 MillMore Rev. | Female Owned | Minority Owned | $\begin{gathered} \text { C- } \\ \text { Corp } \end{gathered}$ | $\begin{aligned} & \text { S- } \\ & \text { Corp } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | 13\% | 15\% | 11\% | 14\% | 18\% | 18\% | 32\% | 16\% | 14\% |
| No | 79\% | 77\% | 88\% | 68\% | 78\% | 68\% | 54\% | 74\% | 80\% |
| Unsure | 8\% | 8\% | 2\% | 18\% | 4\% | 15\% | 14\% | 10\% | 7\% |

# How Concerned That Economic Conditions Could Force You to Close Your Business 

|  | Apr | May | June | July | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | July | Aug | Sep | Ne |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Concerned | 57\% | 57\% | 57\% | 56\% | 54\% | 62\% | 56\% | 65\% | 65\% | 61\% | 57\% | 63\% | 59\% | 64\% | 59\% | 55\% | 62\% | 64\% | +2 |
| Not Concerned | 40\% | 41\% | 39\% | 40\% | 42\% | 35\% | 43\% | 33\% | 34\% | 38\% | 43\% | 36\% | 40\% | 35\% | 40\% | 43\% | 38\% | 35\% | -3 |
| Net | +17 | +16 | +18 | +16 | +12 | +27 | +13 | +32 | +31 | +23 | +14 | +27 | +19 | +29 | +19 | +12 | +24 | +29 | +5 |



## Concerned Bank Failures \& Instability Will Impact Their Small Business

|  | April <br> Total | May <br> Total | June <br> Total | July <br> Total | Aug <br> Total | Sep <br> Total | East | Mid- <br> West | South | West | 2-9 <br> Employ | $10-19$ Employ | 20/More Employ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Concerned | 59\% | 57\% | 57\% | 55\% | 59\% | 61\% | 62\% | 57\% | 65\% | 56\% | 58\% | 71\% | 72\% |
| Very | 16\% | 20\% | 19\% | 12\% | 20\% | 19\% | 10\% | 9\% | 28\% | 24\% | 19\% | 23\% | 19\% |
| Somewhat | 43\% | 37\% | 38\% | 43\% | 39\% | 4.1 | 52\% | 48\% | 38\% | 33\% | 39\% | 47\% | 54\% |
| Not Concerned | 40\% | 42\% | 42\% | 44\% | 4.0\% | 37\% | 37\% | 41\% | 30\% | 43\% | 40\% | 26\% | 28\% |
| Unsure | 2\% | 1\% | 1\% | 1\% | 1\% | 2\% | 0\% | 2\% | 5\% | 1\% | 3\% | 3\% | 0\% |

\$100K- $\$ 100 \mathrm{~K}$ - $\$ 250 \mathrm{~K}$ - $\$ 500 \mathrm{~K}$ - $\$ 1$ Mill- Female Minority C- S Less Rev. $\$ 250 \mathrm{~K}$ Rev. $\$ 500 \mathrm{~K}$ Rev. $\$ 1$ Mill Rev. More Rev. Owned Owned Corp Corp

| Concerned | $\mathbf{6 1 \%}$ | $\mathbf{6 8 \%}$ | $\mathbf{5 7 \%}$ | $\mathbf{4 8 \%}$ | $\mathbf{6 9 \%}$ | $\mathbf{5 8 \%}$ | $\mathbf{6 1 \%}$ | $\mathbf{6 3 \%}$ | $\mathbf{6 0 \%}$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Very | $13 \%$ | $14 \%$ | $22 \%$ | $21 \%$ | $26 \%$ | $21 \%$ | $24 \%$ | $22 \%$ | $18 \%$ |
| Somewhat | $47 \%$ | $54 \%$ | $35 \%$ | $27 \%$ | $43 \%$ | $37 \%$ | $38 \%$ | $40 \%$ | $42 \%$ |
| Not Concerned | $38 \%$ | $30 \%$ | $39 \%$ | $48 \%$ | $31 \%$ | $38 \%$ | $39 \%$ | $36 \%$ | $37 \%$ |
| Unsure | $\mathbf{2 \%}$ | $\mathbf{2 \%}$ | $\mathbf{4 \%}$ | $\mathbf{4 \%}$ | $\mathbf{0 \%}$ | $\mathbf{4 \%}$ | $\mathbf{0 \%}$ | $\mathbf{2 \%}$ | $\mathbf{3 \%}$ |

## Amount of Time Your Business Deals with Local, State \& Federal Regulations

|  | March Total | April <br> Total | May Total | June <br> Total | July <br> Total | Aug <br> Total | Sep <br> Total | East | Mid- <br> West | South | West | 2-9 <br> Employ | 10-19 <br> Employ | 20/More Employ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Time Consuming | 61\% | 56\% | 62\% | 60\% | 49\% | 56\% | 57\% | 58\% | 47\% | 60\% | 61\% | 56\% | 56\% | 70\% |
| Not Consuming | 36\% | 43\% | 36\% | 39\% | 50\% | 42\% | 42\% | 42\% | 52\% | 38\% | 39\% | 44\% | 44\% | 27\% |
| Unsure | 3\% | 2\% | 3\% | 2\% | 1\% | 1\% | 1\% | 0\% | 1\% | 1\% | 0\% | 1\% | 0\% | 3\% |
|  | \$100K- <br> Less Rev. |  | \$100K- <br> \$250K Rev. |  | \$250K\$500K Rev. |  | \$500K\$1 Mill Rev. |  | \$1 MillMore Rev. |  | Female Owned | Minority Owned | $\begin{aligned} & \text { C- } \\ & \text { Corp } \end{aligned}$ | SCorp |
| Time Consuming | 45\% |  | 49\% |  | 59\% |  | 70\% |  | 63\% |  | 68\% | 56\% | 57\% | 58\% |
| Not Consuming | 54\% |  | 50\% |  | 41\% |  | 27\% |  | 38\% |  | 32\% | 42\% | 42\% | 42\% |
| Unsure | 1\% |  | 1\% |  | 0\% |  | 3\% |  | 0\% |  | 0\% | 2\% | 2\% | 0\% |

## Concerned About New Banking Regulations Will Make It More Expensive to Give Loans



## Concerned About Rising Interest Rates Will Affect Business' Ability to Access Credit



Where are you most likely to go if your business wanted to get a financial loan?

|  | May Total | June <br> Total | July <br> Total | Aug <br> Total | Sep Total | East | MidWest | South | West | 2-9 <br> Employ | 10-19 <br> Employ | 20/More Employ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Big Bank | 22\% | 26\% | 29\% | 26\% | 29\% | 38\% | 28\% | 30\% | 23\% | 26\% | 44\% | 36\% |  |
| Small Bank/Credit Union | 60\% | 57\% | 51\% | 51\% | 52\% | 52\% | 54\% | 49\% | 56\% | 54\% | 40\% | 52\% |  |
| Fintech/Online Bank | 6\% | 7\% | 9\% | 9\% | 8\% | 1\% | 7\% | 9\% | 14\% | 9\% | 2\% | 6\% |  |
| Unsure | 12\% | 10\% | 10\% | 14\% | 11\% | 10\% | 12\% | 13\% | 8\% | 11\% | 15\% | 6\% |  |
|  | \$100K- <br> Less Rev. |  | $\begin{aligned} & \text { \$100K- } \\ & \text { \$250K Rev. } \end{aligned}$ | \$250K- <br> v. \$500K Rev. |  |  | \$500K- <br> Mill Rev. | \$1 Mill- <br> More Rev. |  | Female Owned | Minority Owned | CCorp | S- <br> Corp |
| Big Bank | 21\% |  | 27\% | 23\% |  |  | 34\% | 39\% |  | 21\% | 30\% | 36\% | 26\% |
| Small Bank/Credit Union | 52\% |  | 52\% | 61\% |  |  | 53\% | 45\% |  | 63\% | 50\% | 48\% | 55\% |
| Fintech/Online Bank | 13\% |  | 7\% | 12\% |  |  | 5\% | 4\% |  | 12\% | 7\% | 7\% | 9\% |
| Unsure | 14\% |  | 14\% | 5\% |  |  | 8\% | 11\% |  | 5\% | 13\% | 10\% | 11\% |

## Do you accept credit cards for customer payments?

|  | Sep <br> Total | East | Mid- | West | South | West | $\mathbf{2 - 9}$ <br> Employ | 10-19 <br> Employ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 20/More |  |  |  |  |  |  |  |  |
| Employ |  |  |  |  |  |  |  |  |


|  | \$100K- <br> Less Rev. | \$100K- <br> \$250K Rev. | \$250K- <br> \$500K Rev. | \$500K- <br> \$1 Mill Rev. | \$1 Mill- <br> More Rev. | Female <br> Owned | Minority <br> Owned | C- <br> Corp | S- <br> Corp |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | $77 \%$ | $72 \%$ | $83 \%$ | $89 \%$ | $72 \%$ | $89 \%$ | $94 \%$ | $85 \%$ | $\mathbf{7 5 \%}$ |
| No | $23 \%$ | $28 \%$ | $17 \%$ | $10 \%$ | $25 \%$ | $10 \%$ | $6 \%$ | $14 \%$ | $24 \%$ |
| Unsure | $\mathbf{0 \%}$ | $\mathbf{0 \%}$ | $\mathbf{0 \%}$ | $\mathbf{1 \%}$ | $\mathbf{4 \%}$ | $\mathbf{1 \%}$ | $\mathbf{0 \%}$ | $\mathbf{1 \%}$ | $\mathbf{1 \%}$ |

IF ACCEPT CREDIT CARDS: Are increasing credit card swipe fees a cost that you are concerned about?

|  | Sep <br> Total | East | Mid- <br> West | South | West | $2-9$ <br> Employ | 10-19 <br> Employ | 20/More <br> Employ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | $56 \%$ | $62 \%$ | $51 \%$ | $62 \%$ | $49 \%$ | $54 \%$ | $56 \%$ | $69 \%$ |
| No | $34 \%$ | $37 \%$ | $41 \%$ | $26 \%$ | $39 \%$ | $35 \%$ | $36 \%$ | $30 \%$ |
| Unsure | $\mathbf{1 0 \%}$ | $\mathbf{1 \%}$ | $\mathbf{8 \%}$ | $13 \%$ | $13 \%$ | $11 \%$ | $\mathbf{8 \%}$ | $\mathbf{1 \%}$ |


|  | \$100K- <br> Less Rev. | \$100K- <br> \$250K Rev. | $\begin{aligned} & \$ 250 \mathrm{~K}- \\ & \$ 500 \mathrm{~K} \text { Rev } \end{aligned}$ | \$500K- <br> \$1 Mill Rev. | \$1 Mill- <br> More Rev. | Female Owned | Minority Owned | $\begin{gathered} \text { C- } \\ \text { Corp } \end{gathered}$ | $\begin{gathered} \text { S- } \\ \text { Corp } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | 56\% | 47\% | 57\% | 54\% | 66\% | 61\% | 60\% | 67\% | 50\% |
| No | 39\% | 35\% | 34\% | 38\% | 23\% | 26\% | 29\% | 25\% | 39\% |
| Unsure | 5\% | 17\% | 9\% | 7\% | 11\% | 13\% | 12\% | 8\% | 11\% |

## There is a bill in Congress right now that would lower credit card swipe

 fees by increasing competition. Do you support or oppose this legislation?|  | Sep <br> Total | East | MidWest | South | West | $\begin{gathered} 2-9 \\ \text { Employ } \end{gathered}$ |  |  | $\begin{gathered} \text { 20/M } \\ \text { Empl } \end{gathered}$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Support | 78\% | 79\% | 80\% | 75\% | 80\% | 76\% |  |  | 87\% |  |  |  |  |
| Oppose | 11\% | 8\% | 11\% | 12\% | 11\% | 12\% |  |  | 3\% |  |  |  |  |
| Unsure | 12\% | 13\% | 9\% | 14\% | 10\% | 13\% |  |  | 10\% |  |  |  |  |
|  | \$100K- <br> Less Rev. |  | $\begin{gathered} \$ 100 \mathrm{~K}- \\ \$ 250 \mathrm{~K} \text { Rev. } \end{gathered}$ | \$250K- <br> \$500K Rev. |  | $\begin{gathered} \text { \$500K- } \\ \text { \$1 Mill Rev. } \end{gathered}$ |  | \$1 MillMore Rev. |  | Female Owned | Minority Owned | CCorp | S- <br> Corp |
| Support | 70\% |  | 77\% | 85\% |  | 79\% |  | 78\% |  | 73\% | 76\% | 72\% | 80\% |
| Oppose | 17\% |  | 15\% | 3\% |  | 10\% |  | 8\% |  | 7\% | 17\% | 13\% | 9\% |
| Unsure | 13\% |  | 8\% | 12\% |  | 11\% |  | 14\% |  | 20\% | 8\% | 14\% | 10\% |

## Do you support or oppose Education Savings Accounts?



The contributions allowed into a child's Education Savings Account is limited to $\$ 2,000$ each year. Do you support or oppose increasing the yearly amount that can be contributed into a child's Education Savings Account?

|  | $\begin{aligned} & \text { Sep } \\ & \text { Total } \end{aligned}$ | East | Mid- <br> West | South | West | $\begin{gathered} \text { 2-9 } \\ \text { Employ } \end{gathered}$ |  |  | $\begin{gathered} \text { 20/M } \\ \text { Emp } \end{gathered}$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Support | 77\% | 82\% | 79\% | 77\% | 71\% | 77\% | 75 |  | 788 |  |  |  |  |
| Oppose | 13\% | 9\% | 11\% | 13\% | 18\% | 13\% | 12 |  | 18 |  |  |  |  |
| Unsure | 10\% | 9\% | 10\% | 10\% | 11\% | 10\% | 14\% |  | 4\% |  |  |  |  |
|  | \$100K- <br> Less Rev. |  | \$100K- <br> \$250K Rev | \$250K- <br> \$500K Rev. |  | \$500K\$1 Mill Rev. |  | \$1 MillMore Rev. |  | Female Owned | Minority Owned | CCorp | $\begin{gathered} \text { S- } \\ \text { Corp } \end{gathered}$ |
| Support | 65 |  | 83\% |  | 79\% | 81\% |  |  | 76\% | 73\% | 84\% | 80\% | 75\% |
| Oppose | $19 \%$ |  | 10\% |  | 13\% | 12\% |  |  | 12\% | 10\% | 11\% | 14\% | 13\% |
| Unsure | 16\% |  | 7\% |  | 8\% | 7\% |  |  | 12\% | 16\% | 5\% | 6\% | 12\% |

